







# Home Performance with ENERGY STAR®



Take advantage of the incentives\* available through Home Performance with ENERGY STAR offered by the New York State Energy Research and Development Authority (NYSERDA).

- Get an expert assessment of your home by a participating Home Performance Contractor
- Find exactly where you're losing energy and how to fix it
- Low-interest financing
- Income-eligible households qualify for a grant of up to \$6,000

\*Customers cannot receive National Grid rebates and incentives from NYSERDA for the same equipment.

Through a Comprehensive Home Assessment, a participating Home Performance Contractor can determine areas of your home where energy efficiency, comfort, and health and safety improvements should be made. Using special diagnostic equipment, a series of tests and visual inspections check the efficiency of appliances and heating and cooling equipment. In addition, your contractor can find where air is leaking out of your home. When the assessment is complete, you'll receive a report of recommended improvements, the cost of each improvement, and estimated payback.

NYSERDA's Home Performance with ENERGY STAR Program uses a network of independent home improvement contractors who are accredited by the Building Performance Institute (BPI). BPI is a national resource for building science technology that sets standards for assessing and improving energy performance, health and safety of homes. BPI-accredited contractors are trained to take a "whole-house" approach — one that considers how the house works as a system.

To find a Home Performance Contractor near you, call 1-877-NY-SMART or visit [www.getenergysmart.org](http://www.getenergysmart.org) for information.

## Have You Analyzed Your Home Energy Use?

A home energy assessment is the first step in making your home more efficient. An assessment will check your home energy use and provide recommended measures you can make to improve efficiency and save money.

**Try our Online Energy Analyzer** for a quick and easy way to evaluate your energy use and receive customized tips. Visit [www.thinksmarthinkgreen.com](http://www.thinksmarthinkgreen.com).

# National Grid Residential Energy Efficiency Programs Terms & Conditions

- 1. Incentives** - Subject to these Terms and Conditions, this program is offered by Niagara Mohawk Power Corporation (the "Company"). The Company, through its contractual vendor, Energy Federation Incorporated (the "Vendor"), will pay incentives to eligible customers in the Company's Service Territory, for the purchase and installation of the equipment/products described in this literature and within this application.
- 2. Customer Eligibility** - Equipment installed from 10/1/08 to 5/31/09 is eligible. It must have been installed at the installation address listed on this application and the required documentation listed must be postmarked no later than 6/30/09. Customer must be a gas heating customer of the Company in Albany, Columbia, Fulton, Herkimer, Jefferson, Madison, Montgomery, Oneida, Onondaga, Oswego, Rensselaer, Saratoga, Schenectady, Warren or Washington County in New York State. Check [www.thinksmarthinkgreen.com](http://www.thinksmarthinkgreen.com) frequently for program updates or installation extensions.
- 3. Post-Installation Work Verification** - The Company reserves the right to perform a verification of the specified installation. If the Company and/or Vendor determines that the equipment was not installed in a manner that is consistent with program guidelines, the Company and/or Vendor may require that the installation be modified before making any incentive payments. The cost of such modifications is the responsibility of the customer.
- 4. High-Efficiency Heating, Water Heating, Boiler Reset Control and Window Incentives** - All installations must be completed in conformance with state and local code requirements and by a licensed contractor or plumber to qualify. Customer self-installations do not qualify for rebates.
- 5. Proof of Proper Installation** - As part of its incentive application, the Customer is required to submit dated copies of all paid invoices documenting the installation (including all materials, labor and equipment invoices) which reflect the actual cost of purchasing and installing the equipment and a copy of the National Fenestration Rating Council (NFRC) label(s) from each model window installed. If label is unavailable, manufacturer specification sheet with model number matching invoice may be substituted.
- 6. Indemnification** - Customer shall defend, indemnify and hold harmless the Company and its officers, directors, employees, agents, servants and assigns from and against any and all losses, claims, demands and/or liability for damage to property, injury or death of any person, or any other liability incurred by the Company, including all expenses, legal or otherwise, arising out of or related to the equipment or installation, except to the extent attributable to the negligence of Company. In no event shall Company's liability to Customer exceed the incentive amounts.
- 7. Limited Scope Review** - The scope of review by the Company and the Vendor and their inspector of the installation of the equipment is limited solely to determine whether incentives are payable. It does not include any kind of safety or code review and should not be relied upon as one.
- 8. Incentive Amounts** - The Company will provide incentives for approved heating, water heating, thermostat, boiler reset control equipment, or replacement windows, up to incentive amount indicated in the program literature and within this application. If more than ten (10) units of high-efficiency heating equipment and/or water heating equipment are installed in a single dwelling, the Customer must obtain pre-approval from National Grid for incentive funds to be reserved.
- 9. Payment** - The Company, through the Vendor, expect to make incentive payments to eligible customers within 45 days of a satisfactory work verification. The customers must refund any incentive made to the extent the contractor or equipment does not satisfy program requirements.
- 10. No Warranties** - The Company and the Vendor do not endorse, guarantee or warrant any particular contractor, manufacturer or product installation. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment.
- 11. Changes in the High-Efficiency Heating, Indirect Water Heating, Thermostat(s), Boiler Reset Control or Replacement Window Program** - Equipment Incentive Program/Tax Liability Conditions and details of the High-Efficiency Heating and Indirect Water Heating Incentive Program are subject to change without prior notice and incentive offers may increase or decrease over time. The Company reserves the right to modify or terminate the Incentive Program without notice. Participants of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or Federal income tax codes. The Company is not responsible for any tax liability which may be imposed as a result of receipt of the rebate by the Customer.
- 12. Contractor Insurance** - The Company is not responsible for any damage that may be caused by or arise out of an installation of any equipment. The customer is responsible for selecting Contractors who are qualified and carry adequate insurance coverage.

National Grid is one of the largest investor-owned energy companies in the world. In the US, we serve nearly 5 million electric and 3.4 million gas customers in Massachusetts, New Hampshire, New York and Rhode Island. Save energy and money with our award-winning efficiency programs. **Visit [www.thinksmarthinkgreen.com](http://www.thinksmarthinkgreen.com).**

Additional energy efficiency services may be available from the New York State Energy Research and Development Authority. For more information visit [www.getenergysmart.org](http://www.getenergysmart.org).



**nationalgrid**

40 Washington Street,  
Suite 2000  
Westborough, MA 01581



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